

REPORT SUMMARY

Submitted by:

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Title of the event:

Monitoring visit to NGO "Zdorovoe pokolenie" (SDP)

GF UNDP

Visit Dates: May 23, 2022

Purpose of visits:

1. HP inventory, analysis and verification of the received of HP, comparison of the number of covered clients and the distribution / issue of HP according to the MIS database and outreach workers diaries.
2. On job training to the new staff regarding program report and indicators.
3. Meeting with staff, discussion of program activities in the framework of distribution and recording of HP, inventory and monitoring issues by NGOs
4. Joint outreach work with NGO staff and meeting with clients - PWID, PLHIV (based on previous recommendation)
5. Discussion of the organization's work plans for the implementation of program indicators, problems in work.
6. Discussion of the program report for the 1th quarter of 2022.
7. Checking the status of implementation of the latest recommendations based on the results of the monitoring visit.
8. Verification of data
9. Meeting with clients

Brief summary:

Services:

Till 2021 the organization used to work only with PWIDs, but from March 2021 the organization started to provide services for PLHIV. The project provides HIV testing and counseling services, legal issues, there is a public defender who provides support and assistance in case of violation of the rights of the organization's clients, social support, the provision of medical devices such as syringes, alcohol wipes, condoms, information materials, counseling on HIV issues /STI, PEP and PrEP. In addition, if necessary (the presence of symptoms of SARS), employees of the organization can take a test for Covid-19, the tests are provided by the Partner Network Association. In addition, if necessary, PWID can be accompanied to a consultation with a surgeon, an infectious disease specialist, and a TB specialist.

At the time of the visit service coverage was PWID - 505, PLHIV-175.

There are 2 social workers/peer consultants working with PLHIV, 4 outreach workers, 1 social worker for PWID, 1 database specialist, coordinator work in NGOs within the framework of the project. Each outreach worker has a schedule for outreach work, plans are drawn up every week and discussed at weekly staff meetings with the head of the organization.

An assessment of the needs of clients and the quality of services provided is carried out, within the framework of M&E visits, 6-7% of the clients covered are seen. According to the recommendations of

the UNDP GF project specialists, it is necessary to cover at least 5-10% of the client coverage with the survey, this recommendation has been implemented. Risk assessment for pre-test counseling is performed but not documented, and screening for TB, STIs and hepatitis is not performed.

All 100% clients are primary, i.e. receive direct services from outreach workers, regular, for a week one client of the organization is given 4 syringes, 4 napkins and 1 condom.

Primary documentation, accounting and reporting forms:

Diaries of outreach workers, medical records tables for each outreach worker, referral forms, service delivery logs, route sheets. The number of clients per outreach worker is on average 100 clients, those clients who received services at least once per quarter are considered regular.

Data entry into the MIS database is carried out every 2 weeks. The place where medical devices are stored is fenced with cabinets, the storage conditions are appropriate, the temperature sheet is maintained. To account for the receipt / expenditure of medical devices, the Excel database and the 1C program are used.

Inventory of health products.

There were compared the stock of HP as of May 23, 2022 with all HP delivered by UNDP in the period January – May, 2022 and the actual number of distributed HP (extracted information from MIS DB) and there was no any discrepancy. The HP distribution standard is 4 syringes&wipes and 1 condom for 1 PWID for 1 week. Primary documents used in the organization: diaries, referral blanks, registration forms, logs for rapid testing, monthly reports. The programme report is prepared by M&E specialist and checked by coordinator. The data to MIS data base is entered once per month from primary documents by data base specialist.

Information about provided HP inventory is attached to this report.

Discussion of the program report for the quarter 1, 2022 and program results for the quarter 2, 2022.

The program results for the quarter 1, 2022 were analyzed with respective staff and reflected in the ML actions were discussed. Also there were made out program results for the quarter 2, 2022 and outlined organizations steps&actions. As the day of visit there is 505 clients covered and among them 500 received MPS versus 480 according to the Agreement. 81 clients were tested for HIV versus 141 according to Agreement (this situation happens due to the UNDP/GF recommendation not to use HIV tests with certain batch# and recommendation to wait next HIV tests delivery. As of the day of visits new portion of HIV tests was delivered and now the organization needs to speed up HIV testing work to achieve the target). As the day of visit no clients were referred to OST instead of 2.

Was conducted on-job training to the M&E Specialist, and Community Worker - “Peer to peer” consultant regarding of new activities on PLHIV component (based on issues raised during the SR meeting) algorithm of working with AIDS centers; regarding indicators; data collection; primary documentation etc.

Meeting with clients of SDP (PWID and PLHIV).

PWID were interviewed with the following UIC: ГУКО181, ТАВЛ175, САИБ174, КУАБ176. The duration of receiving services ranged from 3 to 6 years.

All clients were interviewed at the office of the organization. The frequency of meetings with outreach workers averages once a week or more often, some more often, some less often. The number of dispensed syringes is 4 pieces, the same number of wipes and 1 condom per week, there are enough medical devices distributed and the quality of the distributed medical devices satisfies the clients.

Clients are informed about the methadone program, 1 client is in the OST program, they know that withdrawal symptoms can be removed with methadone, they noted that while in the program you feel better, you can work and not worry about looking for a drug, 1 client categorically does not want to join to the program.

In general, clients are well informed about HIV transmission routes, STI symptoms, but they confused HIV testing with needs to do testing for CD4 and VL at the AIDS Center. The ways of HIV transmission were not mentioned by all respondents. It is necessary to strengthen the information component of the work, since not all respondents were able to name the ways of HIV transmission and the main STIs.

Condoms are not used with regular sexual partners.

All interviewed PWID noted that the staff of the organization treats them with respect, confidentiality in the provision of services is maintained, the organization responds flexibly to the needs of clients, and all rated the work of clients as "5".

PLHIV were interviewed with the following UIC: XYMA210, ШАБА188. The duration of receiving services around 7 months -1 year.

All clients were interviewed at the office of the organization. XYMA210 came to meeting with grand father who is only one responsible person to grow this girl. She has the older sister who also has HIV+ status. The frequency of meetings with outreach workers averages once a month or more often, some more often, some less often. Duration of meetings is about 1 hour. The organization also provides consultations with psychologist from Osh. Analyses for CD and VL are better comparing with 2021, girl took ART drugs from AIDS Center for 3 months. The organization proposed to include 2 these girls in the LoP for "Summer school" in 2022. In general clients are very satisfied with services and attitude provided by the organization.

ШАБА188 has no experience of being PWID and supposed to be infected in dental clinic some years ago. He has much complaints about AIDS Center doctor named Aizhan due to severe stigma&discrimination and poor consultations. Now he gets treatment from another doctor and takes ART. Analyses for CD4 and VL are good. In general, he is well informed about HIV transmission routes, STI symptoms, but did not heard about post-exposure prophylaxis (PEP) and pre-exposure prophylaxis (PrEP). His wife also has HIV+ status and she is on ART, but has some side effects from ART and that is why she is not much adhered to ART. He is very satisfied with services and attitude provided by the organization.

Meeting with staff, discussion of program activities.

There were 6 persons participating at the meeting – Coordinator, M&E Specialist, 4 outreach workers. Outreach work is conducted every day, during day time. Outreach workers receive HP from the organization twice a week. The organization has hard problems with achieving the indicator on number of clients referred to OST program. As the day of visit no clients entered in OST (instead of 2 according to the Agreement) in the quarter 2, 2022.

Outreach workers asked many questions about OST program and informed that it is difficult to attract clients into OST because clients have very negative vision and opinion about OST program and that program does not reflect client's expectations – to be "clean" as soon as possible. Outreach workers were provided answers on all questions and advised to be free to call the UNDP/GF Project Specialists in case of any queries.

Recommendations:

For NGOs:

1. To improve work on adherence to ART,
2. To update the inform contest form,
3. To conduct TB screening during HIV testing, high risk of HIV infecting and sexual partners,
4. More active use of "HIV and health" application,
5. Clients with high risk of HIV infecting can be tested for HIV more then once n year (upon needs),
6. To improve work on referring to OST,
7. To conduct land Internet,
8. To provide more clients for meetings.

Distribution:

- ✓ Inga Babicheva, Deputy Programme Manager / HIV/TB Grant Coordinator

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